



San Francisco Department of Public Health

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Director of Health

City and County of San Francisco
Daniel L. Lurie
Mayor

Proposed Changes at the Behavioral Health Center

May 9, 2025

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Thank you for being part of our community at the Behavioral Health Center (BHC). Your safety, care, and peace of mind are at the heart of everything we do.

Many of you joined us on Wednesday, May 7th for a community meeting. During this meeting we talked about expected changes to the BHC. We're writing to follow up and share—in writing—what we discussed and, most importantly, to reassure you that you are not alone in this process.

The Department of Public Health is planning to change the first and second floors of the BHC into a different type of care program called locked subacute treatment. This change means that you, or your loved one, will move to a new home. We know how hard change can be, especially when it means leaving a place that has been your home. Please know that we are here to support you in every step of this journey, and we are committed to ensuring that your next home is one where you can continue to feel safe, supported, and respected.

We currently have residential care options in many San Francisco neighborhoods, including the Sunset, Mission, Richmond, Bayview, and Hayes Valley. We are also working hard to create more options with an anticipated 50 additional Board & Care beds opening in the next year.

We will do our best to match you with a home that fits your care needs *and* your personal preferences, whether that means staying near your community and loved ones or moving to a desired location.

The prospect of a move is challenging. We assure you that we are here to support you, and we confirm three key points:

- 1. You will not lose your housing.** You will only move when a new home that meets your needs is found.
- 2. We will plan with you—not for you.** You and your care team, family, loved ones or decision-maker will be partners in deciding the best place for you to live.
- 3. You will have time.** No one will be asked to move before the fall. We'll use the next several months to plan carefully, respectfully, and together.

We know there are still many questions and concerns. We'll continue hosting regular community meetings. **The next community meeting is scheduled for Thursday, May 29. In June we will begin meeting one-on-one with every resident to learn about your needs and wishes.**

We're here for you. If you have questions, concerns, or just want someone to talk to, please don't hesitate to reach out. This is your home—and you deserve to feel heard, cared for, and supported throughout this transition.

With gratitude,

On behalf of the San Francisco Department of Public Health

Angelica



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